

Dringhouses
Primary School | York

Parent and Volunteer Guidelines for both in School and during School trips

Thank you for volunteering to help our children in school. We feel that the involvement of parents in children's education is vital and we encourage active participation in many ways. In whatever way parents offer their time, we are always extremely grateful.

The aim of this guide is to give you all the information you need to make your time both worthwhile and enjoyable. Thank you for your support.

At Dringhouses Primary School we want children to be happy and confident and to develop an enduring love of learning. Parent helpers have a valuable role in helping us to fulfil these aims.

1. Safeguarding

There is a requirement for schools to carry out a Disclosure & Barring Service (DBS) check for all staff and volunteers who have regular contact with children. All schools need to hold a register of the checks undertaken.

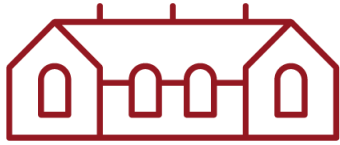
In order for you to regularly work in school as a volunteer, you will need to complete a DBS form (available from the school office). Please be assured that all information will be treated in the strictest confidence and that these checks are done only in the best interests and safety of the children. If you are accompanying children on a class/school trip, this is not a requirement, as you will always be supervised by the class teacher or other adults from the school.

However, in either situation, if a child tells you something that causes you concern, please tell the class teacher or Head Teacher (Designated Safeguarding Lead) as soon as possible after the disclosure in an appropriate setting so that others cannot overhear.



St. Helen's Road, York, YO24 1HW | 01904 553940

Family contact - hello@dringhouses.co.uk | All other enquiries - admin@dringhouses.co.uk



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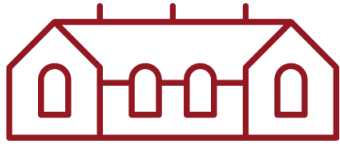
2. Parent Helper Guidelines Confidentiality

- It is very important that all staff, parent volunteers and other adults working in the school work to a policy of confidentiality. You may see children struggling with work, be upset or misbehaving or hear/see other information concerning a child while you are with us in school. It is vital that you do not share anything about specific children with friends or family or a child's parent if you know them. The teachers here have the responsibility of informing parents of any concerns about a child.
- Volunteers working in classrooms should do so on the understanding that they support the teaching staff and will not pass opinion on such matters as discipline or teaching styles outside the school.
- Volunteers in school are asked not to use the time to deal with issues regarding their own children. If you wish to speak to the class teacher or another member of staff, you should make an appointment in the usual way.
- Volunteers are respectfully asked that they dress appropriately for being in school.
- Please do not worry about your child's behaviour while you are helping as often he/she will behave quite differently if mum/dad is there. Most children soon get used to their parent helping in class and settle down.
- Please encourage the children to be independent - we expect children to try everything themselves before we help them.
- Please do not lift, carry or move a child in any way.
- If you are unable to be in school, please let the class teacher know either in person or by telephoning the office.



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3. Guidance for Volunteers for School Trips

If you have any questions about a school trip, please see the class teacher. We do appreciate your help on school trips – it would be difficult to organise visits outside school without parent volunteers.

- Parents are unlikely to have their own child in their group.
- Mobile phones and cameras are not permitted to be used unless specific and extenuating circumstances require this - please check with the trip lead.
- All children need to be treated equally e.g. your own child cannot be given food/sweets, or additional attention/experiences: think *'how would other children feel about...'*
- The teacher will give parent helpers a list of children for whom they are responsible.
- If the trip involves a coach journey, please help the children in your group to put on and fit their seatbelts. Children are not allowed to eat or drink on the coaches. The class teacher has sick bucket/bags, if needed.
- The class teacher/staff are responsible for ALL first aid and medication. The class teacher leads the rules, routines and expectations for the day. Please help the teacher by ensuring your group and all children follow all instructions e.g. when to eat and drink.
- If there is a medical or other emergency, let the class teacher know immediately. The class teacher/staff are responsible for contacting the school in emergency situations.
- If you need to leave your group for any reason, please inform another adult.
- If appropriate, children may be permitted to bring their own money on the trip. This should not be supplemented in any way nor gifts bought for individual children or groups.
- Parent volunteers are asked to keep the same degree of confidentiality as in school. If you have any queries or problems concerning the trip, please direct these in the first instance to the class teacher, or if you would rather, the Head teacher on return from the trip.
- Use the class teacher as a model - we ask that you stay present and with the children at all times unless entirely avoidable.
- Games played with the children should be appropriate whilst on trips.
- **If you are unable to commit to the full time of the trip, please do let us know - it's essential that we are able to supervise the numbers of children on any trip for the whole trip.**

Thank you!

We really do appreciate your help. If you have any worries or a query, or any good ideas on how we can improve something, please let us know – we are always willing to listen.



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